DIGITAL COMMUNICATIONS

2026.5.1 RELEASE NOTES

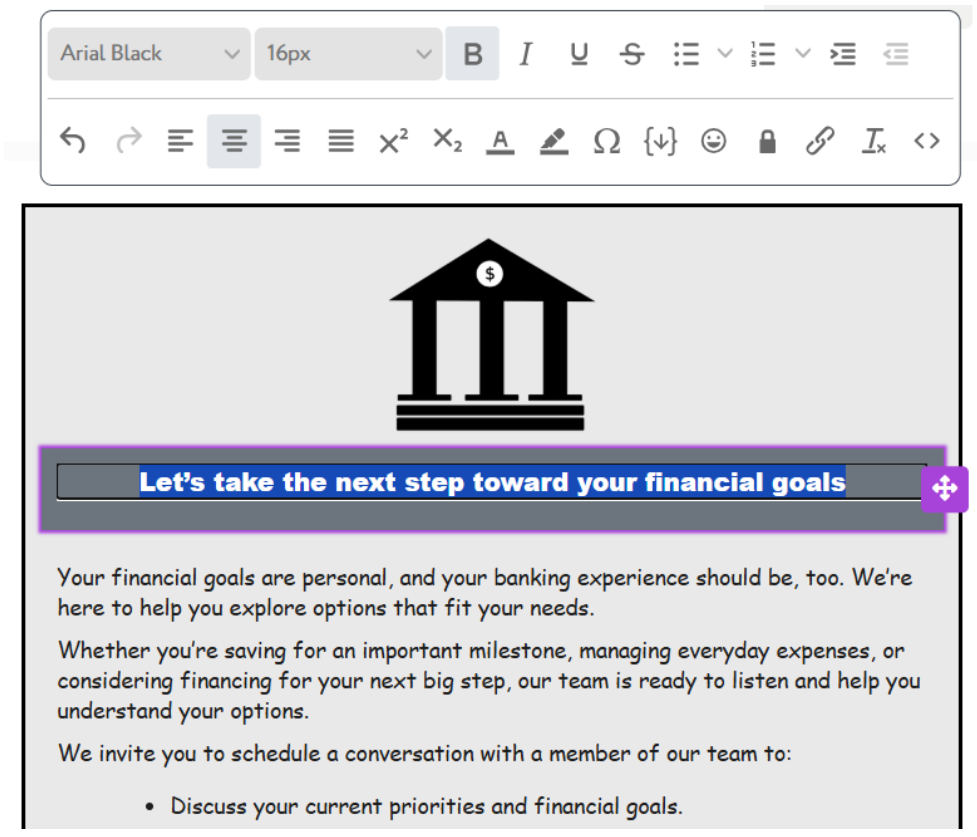
Enhancements & Modifications

Web Form Phone Extension Field

- Updated the phone extension field to use the background and font colors set for the web form, providing a consistent appearance across fields.

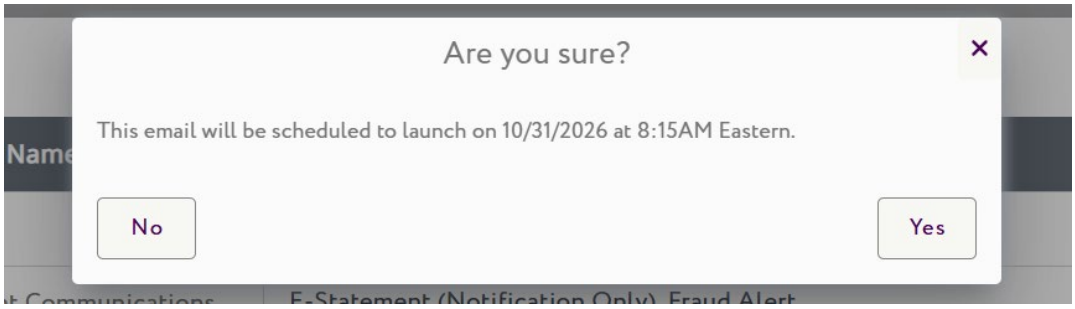
Email Editor Formatting Toolbar

- Improved the text formatting toolbar to make editing easier and prevent it from covering email content. The toolbar now stays in a fixed position at the top of the email canvas while editing a text or text & image cell, remaining accessible as users scroll. It adjusts to the available space without overlapping the side panels and closes when users click outside the selected cell or toolbar.



Email Launch Confirmation

- Added a confirmation popup before launching or scheduling Standard Emails and Newsletters to help prevent unintended sends. The confirmation displays the launch timing and, for multi-send launches, explains that additional emails will follow according to the launch configuration. For launches set to send as soon as possible, it also reminds users that the launch cannot be canceled once it begins. Users can confirm to proceed or return to the previous step without launching or scheduling the email.



Email Validation

- Updated the link validation warning to clarify when a URL may prevent an automated check. The warning now reads, “This website may not allow automated checks. Open the link to confirm it loads correctly.”
- Removed unnecessary validation warnings and revised messaging to make validation results easier to understand.

Performance Improvements

- Improved loading performance for the Click Tracking dashboard.
- Improved autocomplete and search response times in Communications Preview.

Bug Fixes

Email Editor

- Fixed issues where adding a new cell could place it in the wrong location, duplicate existing cells, or fail to insert a blank cell.
- Fixed an issue where text entered in HTML mode could appear in a different cell after closing the editing panel.
- Fixed an issue where selecting a text and image cell could clear its image content.
- Fixed an issue where saved email changes did not consistently appear in the preview or remain visible after reopening the email.
- Fixed an issue where deleting a selected cell could delete a different cell instead.
- Fixed an issue where the Video cell did not retrieve video information from Vimeo URLs.
- Improved drag-and-drop behavior to address issues where cells could not be moved to the desired location, placement was delayed, or the “Drop here” indicator did not consistently appear.

General Fixes

- Fixed an issue where downloading an email preview as a PDF opened the file in a new browser tab instead of downloading it directly.