



DIGITAL COMMUNICATIONS

2026.4.1 RELEASE NOTES

Enhancements & Modifications

Email Send & Queue Visibility

- Email Send & Queue Visibility gives users a clear view of an email launch after it is scheduled. Users can see whether a launch is **Scheduled**, **Preparing to send**, **Sending**, or **Completed**, reducing uncertainty. To view these details, select an email in the Scheduled tab, then choose Launch Details from the actions dropdown.

Recent Work

Drafts		Scheduled		Published		Completed	
Name				↕	Description		
Make the Most of Your Savings With a Special				Copy Save as Template Merge Fields Preview and Test Data Upload Summary Launch Details Reports Move to Folder			
You Could Be Closer to Your Next Getaway							
See How a Personal Loan Could Help You Mo							
Earn More Rewards on Everyday Purchases							
Ready to Take the Next Step Toward Homeown							



Launch details

Campaign info

Make the Most of Your Savings With a Special Rate

Status: Scheduled

Type: Standard email

Scheduled time: 5/7/2026, 9:00 PM

Scheduled

Waiting in queue

Sending

Completed

View launch insights

Queue status: Scheduled and awaiting next mapped send

Next step: Send the next mapped batch on 3/6/2027

Last updated: 9/3/2026, 4:50 PM

Total recipients: 17

Sent: 2

Remaining: 15

All mapped sends occur at 9:00 PM Central Time

Mapped send schedule: 4 dates total • 1 sent • 0 sending • 3 remaining

5/7/2026	Sent	2 recipients
3/6/2027	Scheduled	1 recipients
4/4/2027	Scheduled	12 recipients
5/6/2027	Scheduled	2 recipients

Progress: Previous mapped send dates have been processed. The next mapped batch will send on 3/6/2027.

Bounceback Report

- The Bounceback Report gives users timely visibility into bounced email addresses, helping to take action before deliverability issues lead to permanent blocks. Users can review bounce activity and history over the past 30, 60, or 90 days and receive notifications when new bounce events occur. This helps teams proactively clean up invalid addresses and reduce the risk of permanent blocks. To access the Bounceback Report, select Reports in the top navigation, then choose Bounceback Report.



Bounceback Report

Manage Alerts

Download CSV

Time frame Last 90 days 6/3/2026 - 9/1/2026

8 Recipients With Bounces	2 Approaching Block
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Counts and columns reflect bounce activity in the selected time frame only.

Search recipient email

8 results

Recipient Email	Hard Bounces	Soft Bounces	Last Bounce	Last Bounce Date	Last Hard Bounce	Status
	2 of 3	0	Hard Bounce	8/6/2026	8/6/2026	At Risk
	2 of 3	5	Soft Bounce	7/22/2026	3/30/2018	At Risk
	0 of 3	2	Soft Bounce	8/7/2026	—	Active
	1 of 3	0	Hard Bounce	7/22/2026	7/22/2026	Active
	0 of 3	1	Soft Bounce	8/6/2026	—	Active

Bug Fixes

General Fixes

- Resolved an issue where changing text formatting in a text box could cause the cursor to unexpectedly jump to the beginning of the text after entering a space and typing.