



DIGITAL COMMUNICATIONS

2026.3.1 RELEASE NOTES

Enhancements & Modifications

General Enhancements

- Emails blocked after reaching the monthly send volume limit are now categorized as “Rejected” for improved reporting clarity.
- Updated the Email Performance Report so that the “Unopened” metric now excludes undeliverable emails, providing a more accurate view of engagement.

Bug Fixes

Reporting

- Fixed an issue causing incorrect color formatting in NPS Report PDFs.
- Modernized the chart styling to align with standard NPS visual conventions.
- Fixed an issue causing errors in Decision Tree Statistics when selecting to view delivered emails.

General Fixes

- Fixed an issue where certain marketing automation paths could send duplicate emails to individual recipients.
- Fixed an issue in Mobile Preview where downloading an email as a PDF would incorrectly generate a desktop version. PDFs now correctly reflect the mobile view.
- Fixed an issue where unsubscribe counts in the Unsubscribe Report did not align with data in the Campaign Statistics report.